

EAST AYRSHIRE COUNCIL

POLICY AND RESOURCES COMMITTEE

15th June 2000

PUBLICATION OF CORPORATE ICT STRATEGY

Report by Director of Corporate Services.

1. PURPOSE OF REPORT

- 1.1 To report progress on the review, update and publication of the Council's Corporate Information and Communications Technology Strategy.

2. BACKGROUND

- 2.1 Revision 1 of the Corporate IT Strategy was approved and adopted by Policy and Resources Committee on 4th December 1997.
- 2.2 This document set the framework within which the Council's IT systems and services would be established post re-organisation, with the implementation of the guidelines contained within this framework being managed through the Corporate Information Systems Steering Group.
- 2.3 All of the objectives outlined in the original Corporate IT Strategy have been achieved, and a summary of progress to date is attached as Appendix A of this report.
- 2.4 Revision 2 of the document, covering the period 2000-2003 and re-titled "Corporate Information and Communications Technology (ICT) Strategy" has now been developed, agreed with Service Departments through the auspices of the Information Systems Steering Group (ISSG) and approved and issued to Directors.

3. NEW STRATEGY

- 3.1 Revision 2 of the Corporate ICT Strategy provides a high level definition of processes and procedures for the procurement, development and implementation of both Corporate and Departmental ICT Systems and Services within the Council. As such, it addresses the following issues :-

- Managing and controlling the use of ICT
- Delivery of ICT Systems and Services
- Technical ICT Strategy
- Standards and Quality Assurance
- Funding, Cost Control and Purchasing

In addition, the Strategy provides a brief summary of progress to date in the development of the corporate ICT infrastructure and the implementation of new IT systems, and outlines the

priorities for ICT developments for the period July 2000 to March 2003 as identified and agreed in consultation with the ISSG.

- 3.2** Revision 2 of the associated Corporate ICT Security Policy will now be developed and agreed through the Officer Working Group.

In addition, a separate "E.Commerce Business Strategy" will also be developed to define the means by which the Council will address central governments target of having 50% of it's services electronically accessible by 2002, and 100% electronically accessible by 2005.

- 3.3** Having secured Departmental agreement and executive approval, Revision 2 of the Corporate ICT Strategy will, subject to approval by Policy and Resources Committee, become effective and fully operational on 1st July 2000, and the document will be published on the Corporate Intranet and made available to Members on request.

- 4. FINANCIAL IMPLICATIONS.** None arising as a result of this report.

- 5. LEGAL/AUTHORITY IMPLICATIONS** None arising as a result of this report.

6. POLICY IMPLICATIONS

The publication, review and regular update of the Corporate ICT Strategy and Corporate ICT Security Policy addresses specific requirements laid down by the Council's External Auditors, and the development and publication of a Corporate E.Commerce Business Strategy will address targets specified within central government's "Modernising Government" initiative.

7. RECOMMENDATIONS

- 7.1** It is recommended that Committee approves the content of this report.

Barbara Haughan
Director of Corporate Services

AMR / 23rd May 2000

LIST OF BACKGROUND PAPERS

Nil

For further information on this Report, please contact Malcolm Roulston,
Head of Information Technology (Tel : 01563 576809).

Appendix A

Summary of Progress

1. Corporate ICT Infrastructure.

Inherited Status on 1 st April 1996	Current Status	Anticipated Status on March 2003
Approximately 300 low specification PC's of 15 different makes, 80% of which were not networked.	Approximately 2,000 high specification PC's, virtually all of which are of one manufacture, and virtually all of which are networked.	Small increase on Current Status.
3 separate unconnected low-bandwidth Wide Area Data Networks supporting a total of 6 sites.	1 high bandwidth Wide Area Data Network supporting a total of 223 sites.	Small increase on Current Status.
12 Local Area Data Networks some of which were "stand-alone".	263 Local Area Data Networks, all which connect together through the Wide Area Data Network.	Small increase on Current Status.
Obsolete Analogue Telephone Exchanges.	18 Digital Telephone Exchanges with one number access to the four main Council sites.	Significant increase in the number of Digital Telephone Exchanges supporting both voice and data traffic.
Stand-alone Internet access from 10 PC's	Managed Internet Access from 375 networked PC's.	Significant increase in current status as e-commerce requirements and Internet enablement of systems increase.
10 E.Mail accounts.	1,355 E.Mail accounts supporting send and receive messaging out-with the Council.	Small increase on the number of internal accounts.
No Intranets.	12 Individual Corporate, Departmental and (some) Service Intranets.	Increasing development of Intranet features and facilities.
15 Obsolete Strathclyde Community Information Point (SCIP) Public Access Terminals (PAT) supporting approximately 1 million public accesses per annum.	Replaced by a Network of 25 Internet PAT terminals, including kiosks supporting approximately 4 million public accesses per annum.	Significant further developments in support of the "Modernising Government" initiative.
No Data Centre.	Corporate Data Centre in London Rd. Centre.	No change.

Inherited Status on 1 st April 1996	Current Status	Anticipated Status on March 2003
No inherited hardware or software systems were Year 2000 compliant.	All (117) inherited and new software systems were made fully Year 2000 compliant. In addition, all 2000 PC's, 52 File Servers and 13 Applications Servers were modified to ensure Year 2000 compliance	No change.

2. ICT Systems.

Inherited Status on 1 st April 1996	Current Status	Anticipated Status on March 2003
McDonnell Douglas (ex-K&LDC) and Millennium (ex-SRC) Finance Management Systems (Ledgers).	Rationalised on McDonnell Douglas Finance Management System. Interfaced to other Finance and departmental systems. Currently implementing new SAP Finance Management System.	New SAP system fully operational and interfaced to other departmental systems.
3 sets of Creditors and Debtors Systems.	Rationalised on ex-SRC Creditors and Debtors systems interfaced to McDonnell Douglas Finance Management System.	Replaced by SAP.
No Commitment Accounting Systems.	No Commitment Accounting System.	Commitment Accounting contained within new SAP system.
McDonnell Douglas Cash Receiving System.	Currently being replaced with a new ADMIRAL Cash Receiving System.	ADMIRAL Cash Receiving system fully operational interfaced to SAP and other departmental systems.
3 Payroll Systems.	Rationalised on ex-SRC CYBORG Payroll system and upgraded to provide additional functionality.	No change.
No Human Resources System.	Implemented CYBORG Human Resources System dynamically linked to Payroll System.	No change.

Inherited Status on 1 st April 1996	Current Status	Anticipated Status on March 2003
<p>No Council Tax System disaggregated to EAC - only bureau service at Caird Centre available for a limited period.</p>	<p>New SANDERSONS Council Tax, Residual Community Charge and Non-Domestic Rates Systems implemented and interfaced to McDonnell Douglas Finance Management System.</p>	<p>A rationalisation of Housing and Council Tax Benefits systems.</p>
<p>McDonnell Douglas Building & Works System.</p> <p>Social Work Information System (SWIS).</p>	<p>Replaced with an interim managed service from Glasgow City Council.</p> <p>About to tender for replacement system. Currently in tender negotiations with preferred supplier for a replacement system.</p>	<p>New in-house EAC system fully operational and interfaced to ORCHARD Housing Management System (Repairs Module).</p> <p>New Social Work Information and Management System.</p>
<p>2 Housing Management systems.</p>	<p>New ORCHARD Housing Management System fully operational for "Housing Repairs".</p>	<p>ORCHARD System fully operational for Repairs, Allocations and Rents.</p>

A.M.Roulston
Head of IT
23rd May 2000